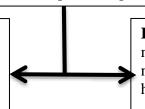
## **Crisis Response Quick Reference**

Guidelines if you find yourself interacting with a student, faculty, and/or staff member in distress

- Present a calm, reassuring demeanor
- Be direct, informative, authoritative, nurturing, and problem solving oriented
- If possible, clarify why the person is upset
- State what can and will be done to help the person
- Convey a sense of hope and expectation

If you feel threatened, and if the person exhibits behaviors which suggest the person might harm themselves or anyone else



**If you do not feel threatened**, and if the person needs additional guidance and/or support but does not exhibit behaviors which suggest they might harm themselves or anyone else



- Call 911 Ask for Henderson
- Immediately notify security so they can help the 911 responders find the emergency on campus
- TUN Security x007 or 702-358-6701



- Try to engage the person in problem-solving dialogue
- Refer the student to a specific resource

Issue	Contact	Phone
Imminent Danger	Security	X007 on campus
<ul> <li>Suicidal/Homicidal Threats</li> </ul>		702-358-6701
<ul> <li>Medical Emergency</li> </ul>	Henderson Police Department	911 (Henderson)
<ul> <li>Victim of Violence and/or Stalking</li> </ul>	Dean of Students	702-777-3073
ADA Accommodations	OASIS	702-777-4769
Title IX	Title IX Coordinator	702-777-3131
		702-777-1761
Emotional issues, bizarre behavior, relationship	Student Counseling Services	702-777-2095
problems, anxiety or depression, stress	Student Health Director	702-777-3971
management		702-777-1761
Learning Skills, test anxiety, stress management	OASIS	702-777-3188
Disruptive classroom behavior, general	Dean of Students	702-777-3073
unidentified student concerns, cheating or		702-777-1761
academic dishonesty		
Student Grievance	Dean of Students	702-777-3073
		702-777-1763
For faculty, staff, and student concerns	Employee Assistance Program	800-865-1044
	(EAP)	
Student Health	Student Health Director	702-777-3971
Other faculty or staff concerns	HR	702-777-3855
After Hours	Security	X007 on campus
	-	702-358-6701
	Henderson Police Department	911 (Henderson)

The Office of Dean of Students (702-777-3073) is always available to assist with any student related issues or concerns.